# KM Tools

## Using Social Computing Tools for Decisionmaking

**Second Life Demo**

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**February 21, 2008**

# Background

- **The FAA is developing the next-generation air traffic control system**

- **The agency must collaborate with others to improve its decisionmaking**

# Collaborators

- **Other federal agencies, such as DOD and NASA**

- **The aviation industry**
  - ➢Carriers
  - ➢Pilots
  - ➢Manufacturers
  - ➢Lobbying groups

# Collaborators

- **International civil aviation authorities**

- **ICAO**

- **Academia**

- **The flying public**

# IBM Lotus Connections

- **Profiles**

- **Communities**

- **Blogs**

- **Dogear**

- **Activities**

# Use of Connections

- **Find the experts you need through *profiles***

- **Collaborate within *communities***

- **Present your ideas and learn from others in *blogs***

- **Save, tag, and share *dogears***
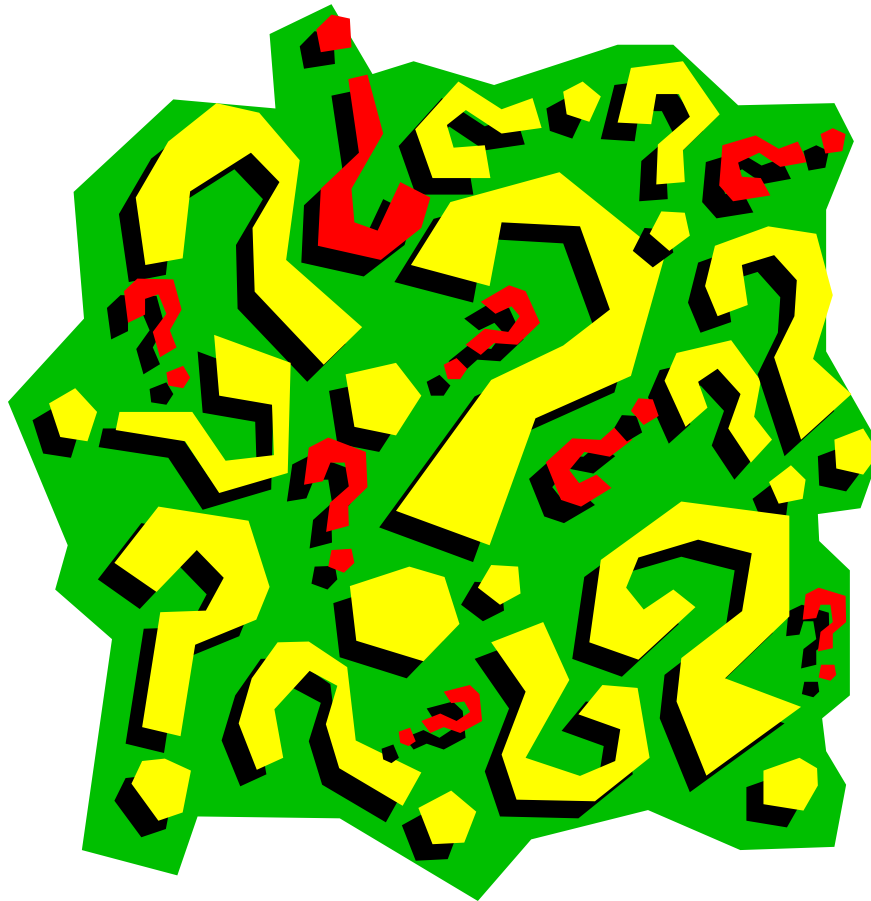
- **Organize your work in *activities***

# The Outcome

- **Better communications among all stakeholders**

- **Improved planning process**

- **More effective decisionmaking**

# Questions?

# Contact Information

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