

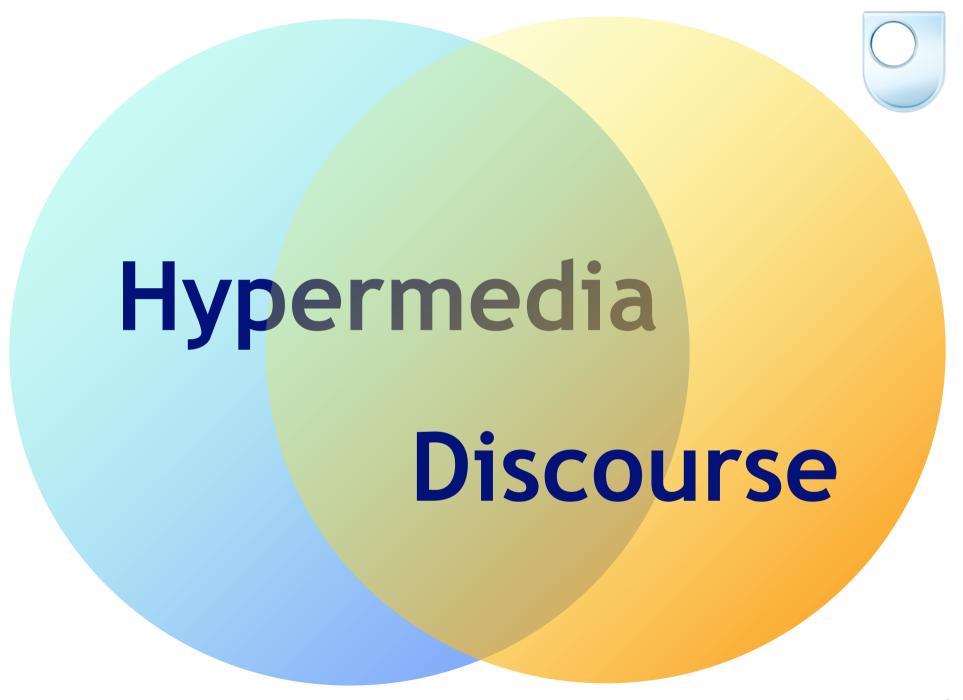
Hypermedia Discourse & Human-Agent Knowledge Cartography

Simon Buckingham Shum

Knowledge Media Institute & Computing Research Centre The Open University, Milton Keynes, UK

> www.kmi.open.ac.uk/people/sbs sbs@acm.org







Hypermedia

- •Modelling discourse relations
- Expressing different perspectives on a conceptual space
- Supporting the incremental formalization of ideas
- Rendering structural visualizations
- Connecting heterogeneous content

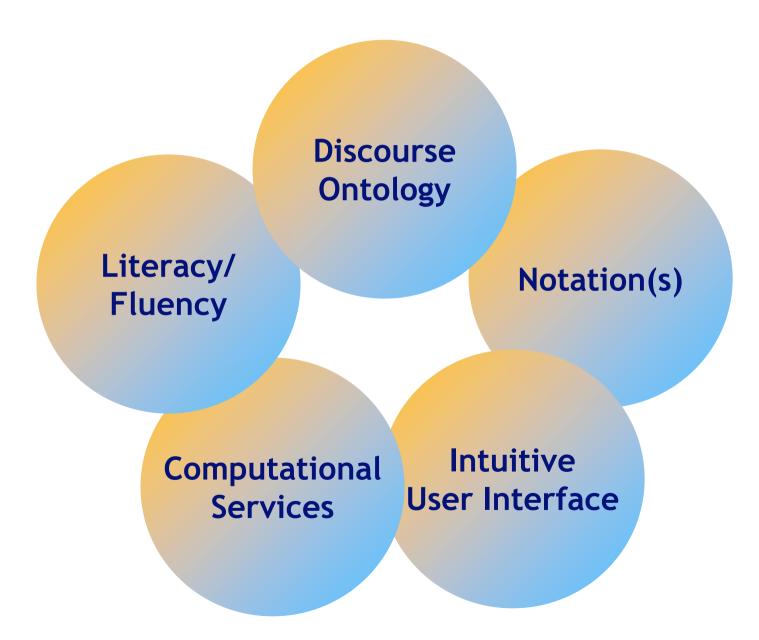


Discourse

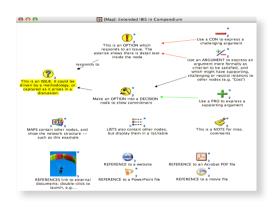
- Verbal and written workplace communication
- Discourse communities: "making and taking perspectives"
- Dialogue
- Argumentation
- Claim making
- Analytical narrative
- Meetings

Hypermedia Discourse research







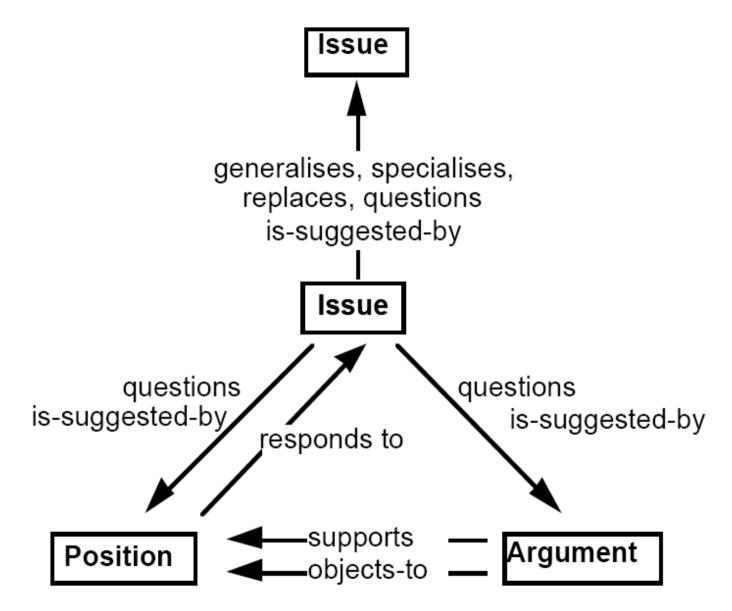


Compendium

- personal or group concept mapping
- real time meeting capture
- participatory modelling
- discourse as semantic hypertext

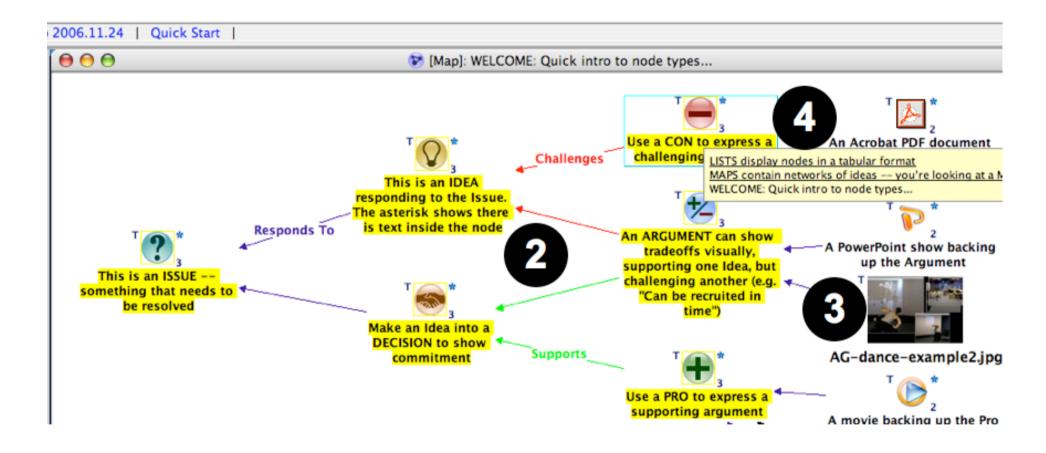
Discourse grounded in Horst Rittel's IBIS: Issue-Based Information System





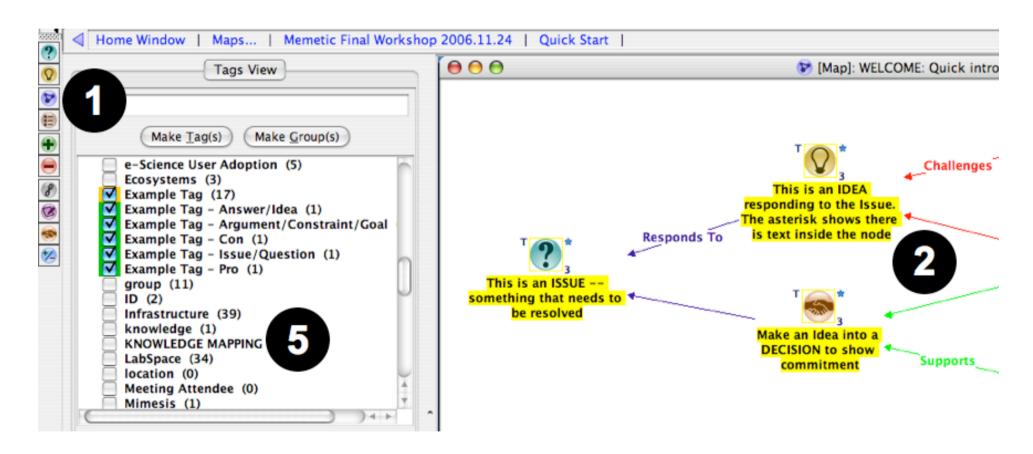
Compendium: hypertext discourse mapping/conceptual modelling





Compendium: hypertext discourse mapping/conceptual modelling







MAPS contain other nodes, and show the network structure -such as this example



LISTS also contain other nodes, but display them in a list/table





REFERENCES link to external documents; double-click to launch, e.g....



REFERENCE to a website



REFERENCE to a PowerPoint file



REFERENCE to an Acrobat PDF file



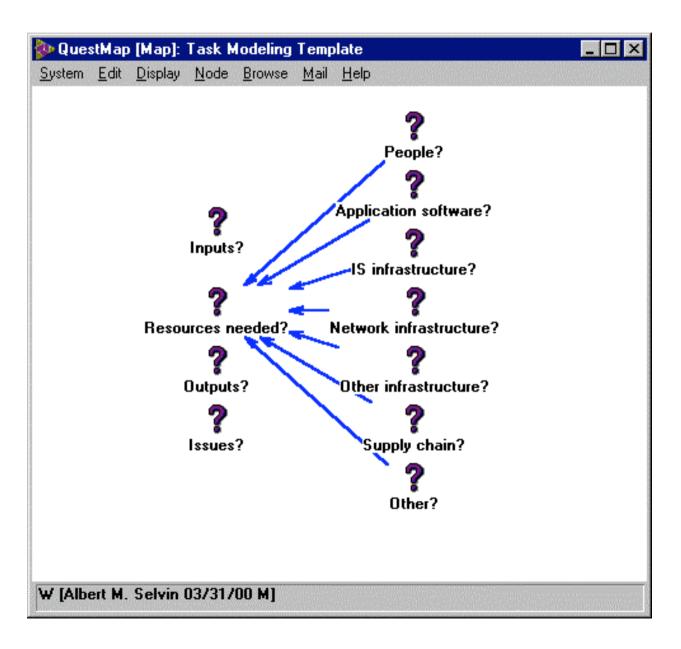
REFERENCE to a movie file



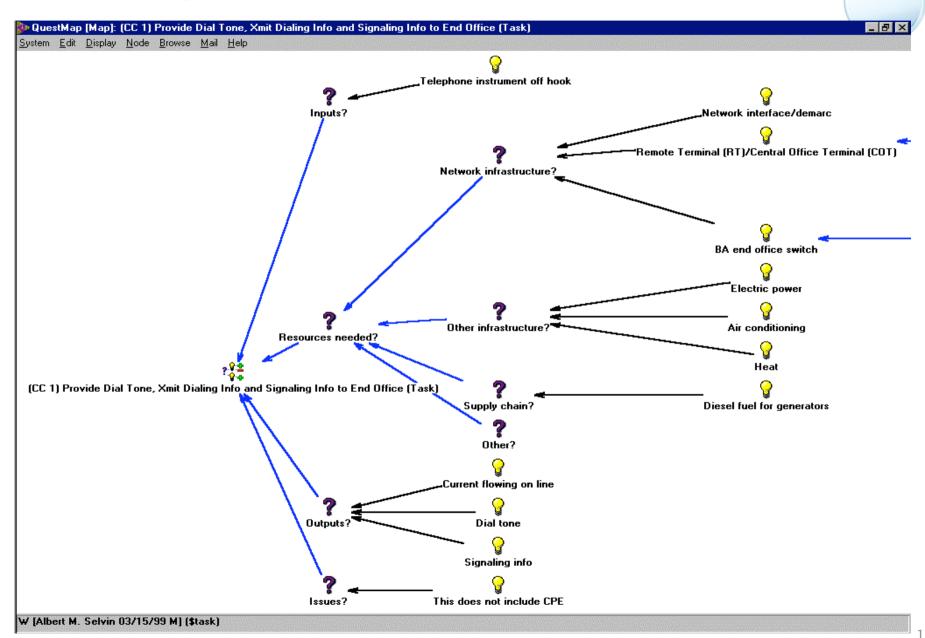
Modelling using Issue-templates

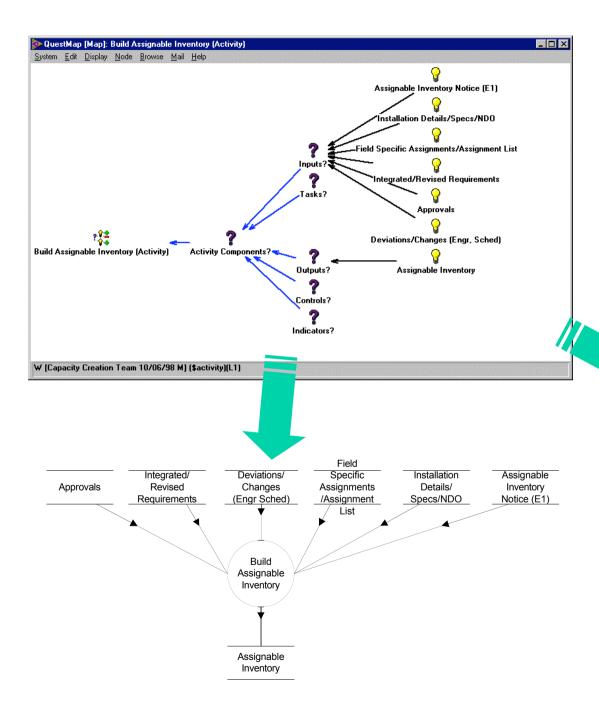
Modelling organisational processes in Compendium using a *Template*





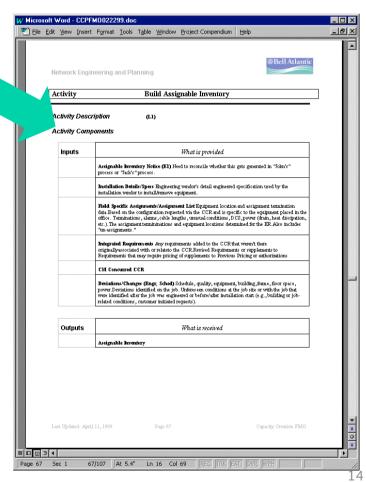
Completing a Compendium template





Generating Custom Documents and Diagrams from Compendium Templates





Structure management in Compendium



- Associative linking
 nodes in a shared context connected by graphical Map links
- Categorical membership nodes in different contexts connected by common attributes via metadata Tags
- Hypertextual Transclusion reuse of the same node in different views
- Templates
 reuse of the same structure in different views
- HTML, XML and RDF data exports for interoperability
- Java and SQL interfaces to add services



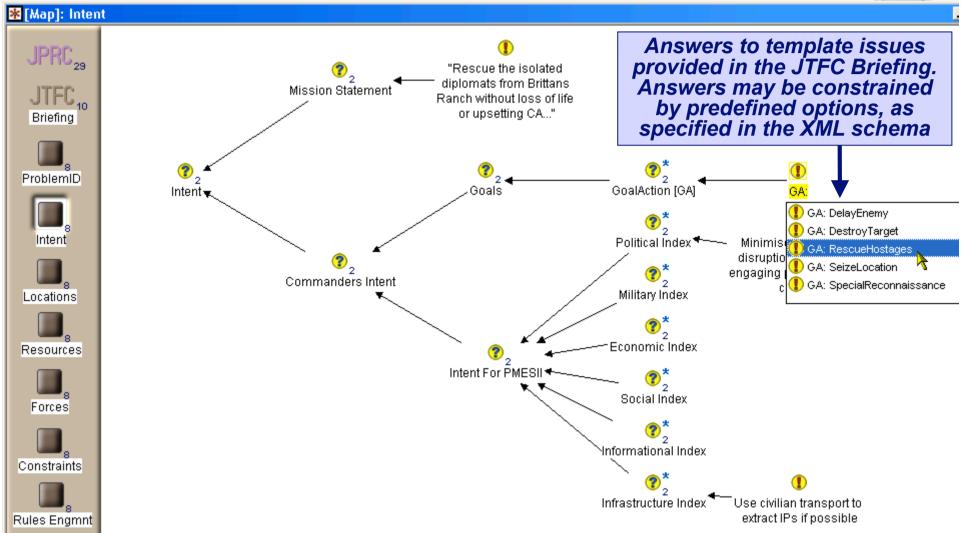
Using Compendium for personnel recovery planning

Example of Conversational Modelling: real time dialogue mapping combined with model driven templates (AI+IA)

Co-OPR Project (with Austin Tate): http://www.aiai.ed.ac.uk/project/co-opr

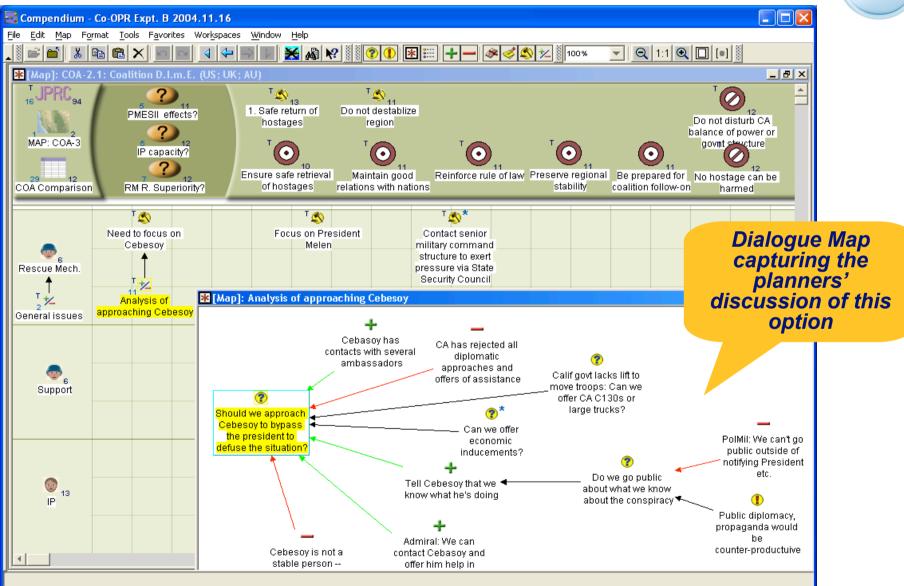
Mission Briefing: Intent template





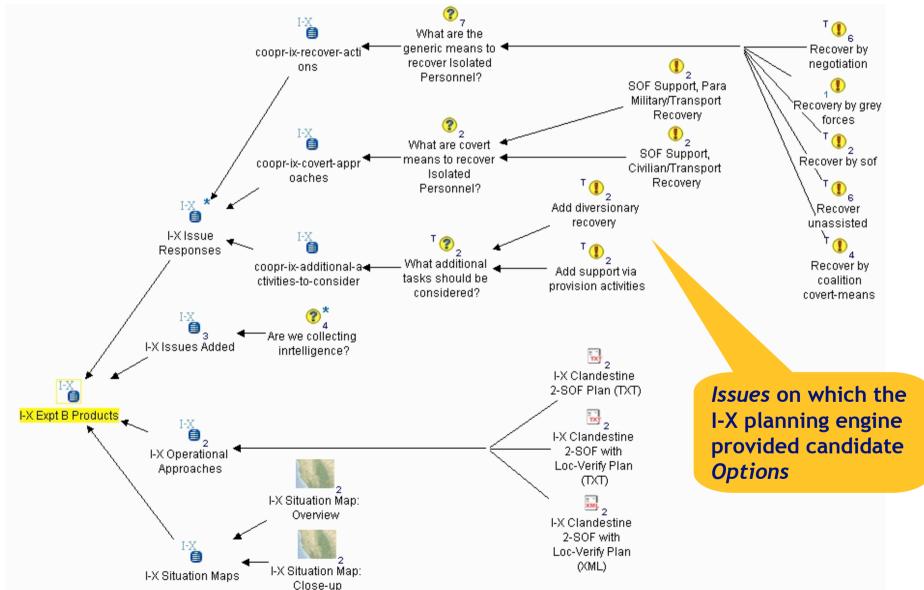
Capturing political deliberation/rationale





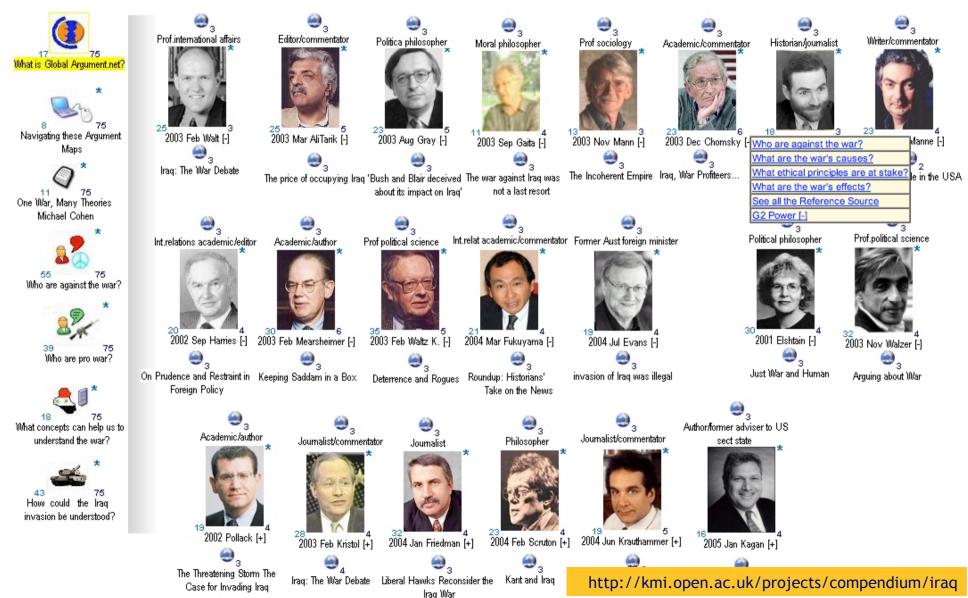
Planning Engine input to Compendium





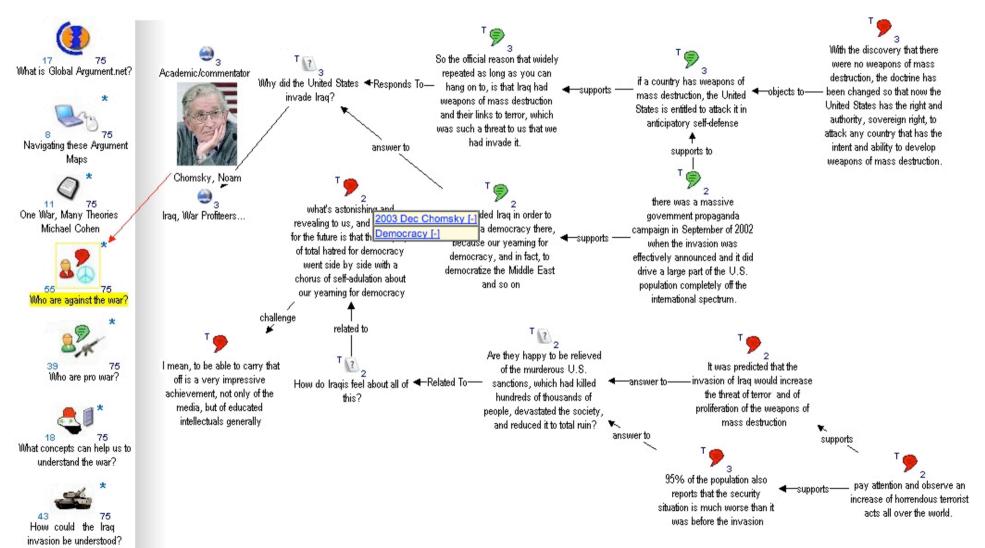
Modelling a document corpus: The Iraq Debate





Annotating a document corpus: Chomsky's article in the Iraq Debate





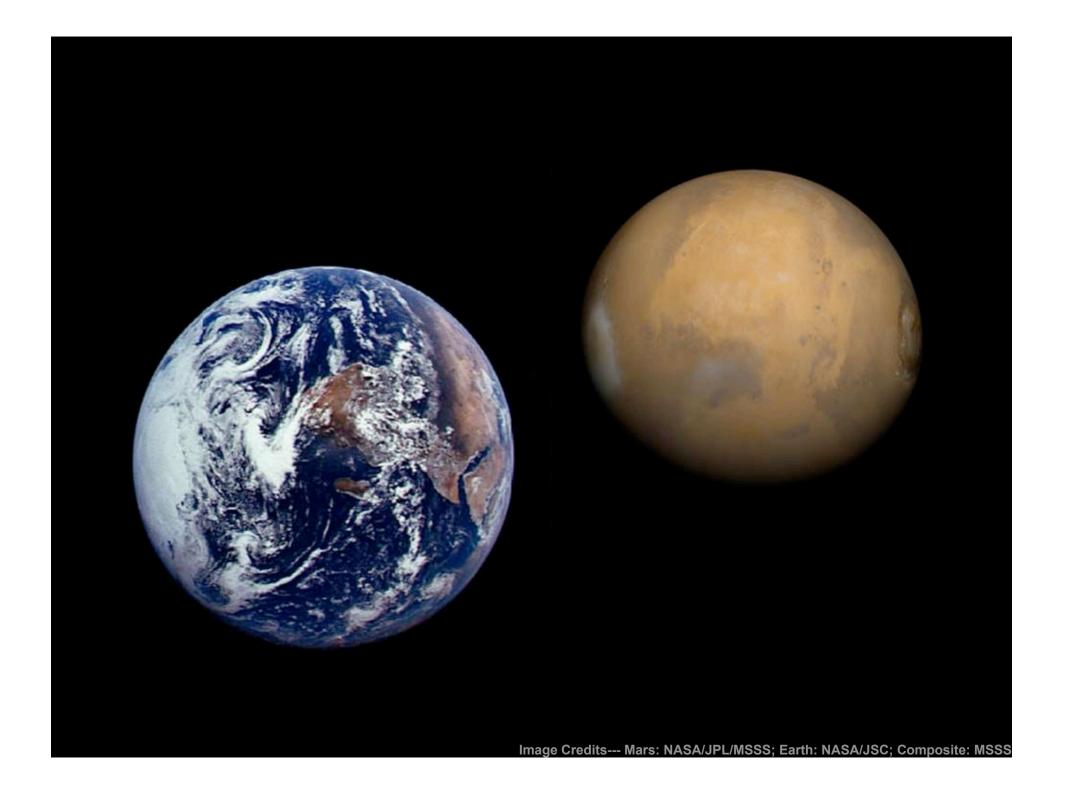


Large scale NASA e-science field trials:

Interoperability with other databases, software agents and collaboration tools

www.kmi.open.ac.uk/projects/coakting/nasa

Clancey, W.J., Sierhuis, M., Alena, R., Berrios, D., Dowding, J., Graham, J.S., Tyree, K.S., Hirsh, R.L., Garry, W.B., Semple, A., Buckingham Shum, S.J., Shadbolt, N. and Rupert, S. (2005). "Automating CapCom Using Mobile Agents and Robotic Assistants." 1st Space Exploration Conference, American Institute of Aeronautics and Astronautics, 31 Jan–1 Feb, 2005, Orlando, FL. Available from: AIAA Meeting Papers on Disc [CD–ROM]: Reston, VA, and as Advanced Knowledge Technologies ePrint 375: http://eprints.aktors.org/375



NASA e-science field trials (2004 and 2005)



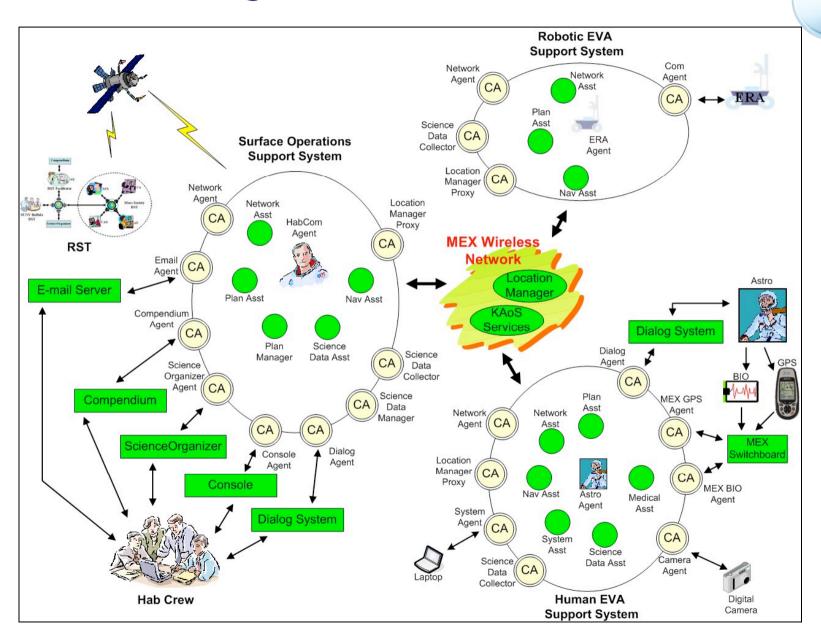






Distributed Mars-Earth planning and data analysis tools for Mars Habitat field trial in Utah desert, supported from US+UK

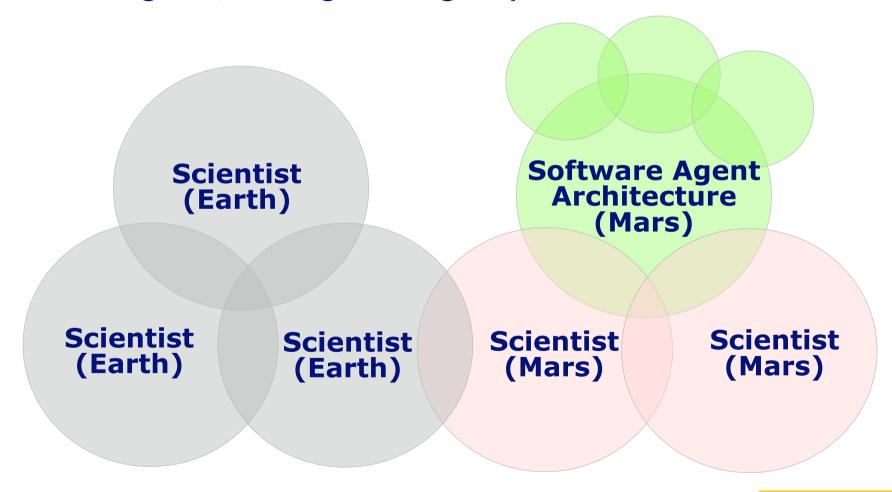
NASA Mobile Agents Architecture



Collaboration Configuration



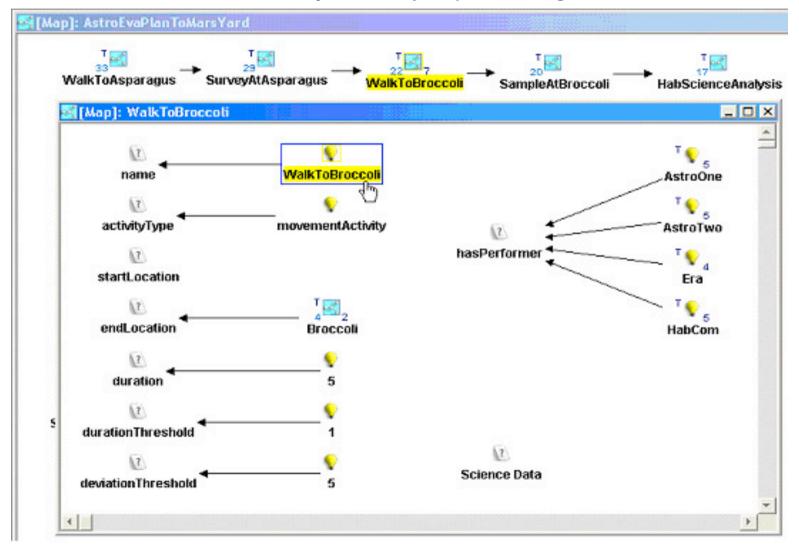
Compendium used as a collaboration medium at all intersections: humans+agents, reading+writing maps



NASA testbed:

Compendium activity plans for surface exploration, constructed by scientists on 'Earth', interpreted by software agents on 'Mars'





Copyright, 2004, RIACS/NASA Ames, Open University, Southampton University Not to be used without permission

The Compendium nodes and relationships in this plan were interpreted by Brahms software agents for monitoring and coordinating astronaut and robot activity during surface explorations.

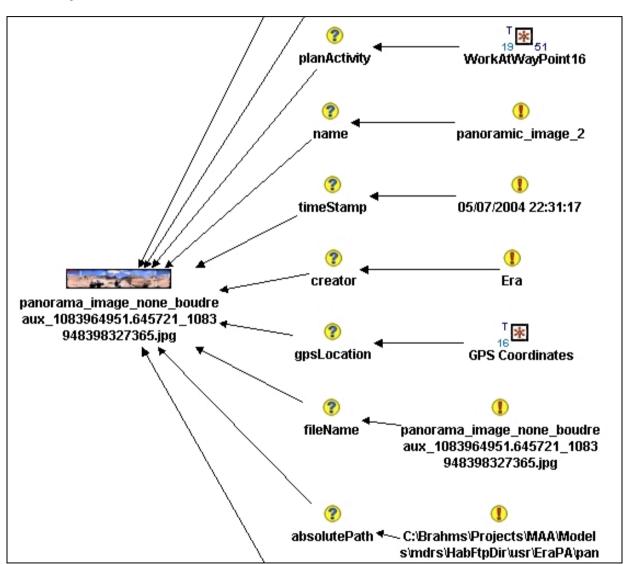
RST-telecon-2005-04-11.i.avi

1:11:57

CoakTinG NASA testbed:

Compendium science data map, generated by software agents, for interpretation by Mars+Earth scientists



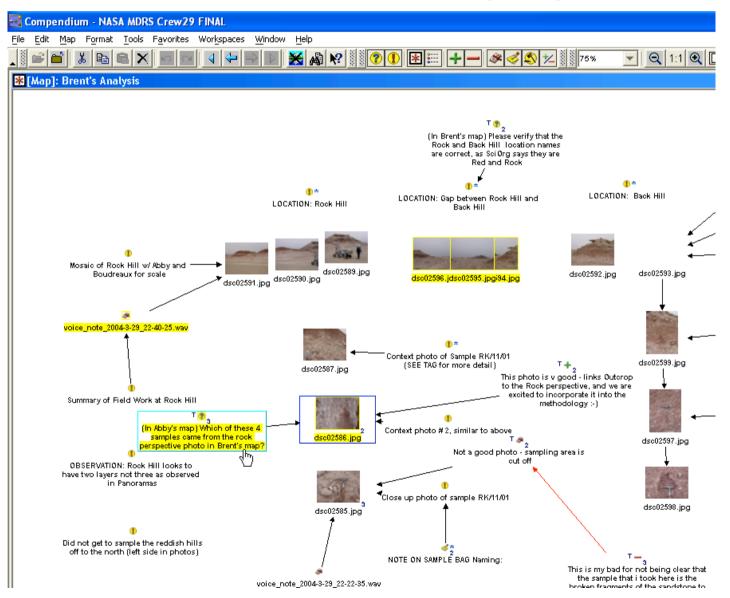


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The Compendium maps were autonomously created and populated with science data by Brahms software agents that use models of the mission plan, work process, data flow and science data relationships to create the maps.

CoakTinG NASA testbed:

Compendium-based photo analysis by geologists on 'Mars'



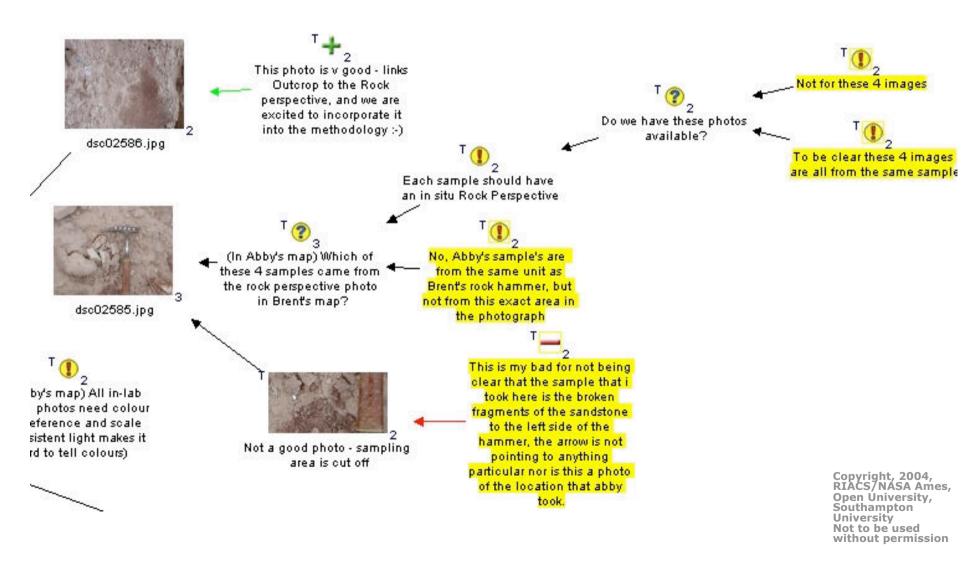


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NASA testbed:

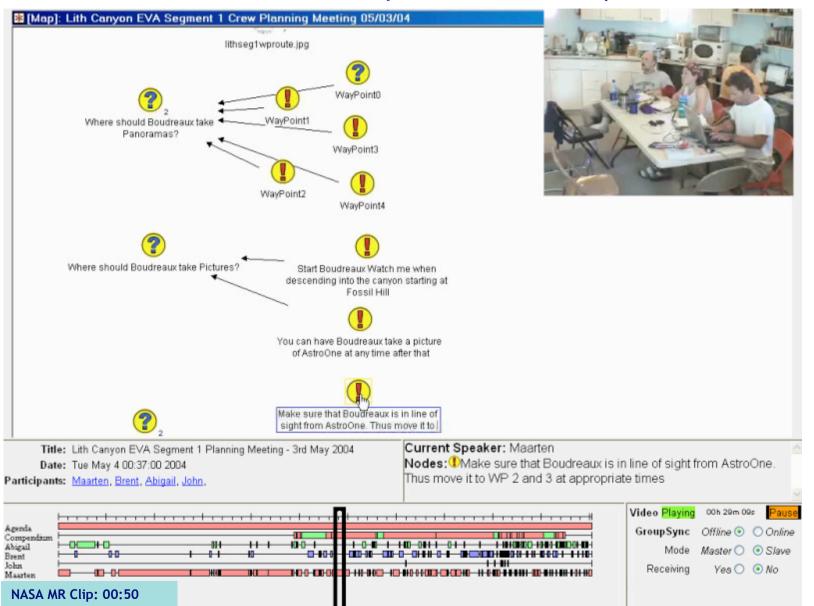
Compendium scientific feedback map from Earth scientists to Mars colleagues





Collaborative sensemaking in e-Science:

Meeting Replay tool for *Earth scientists*, synchronising video of *Mars crew's* discussion as they annotate their mission plans



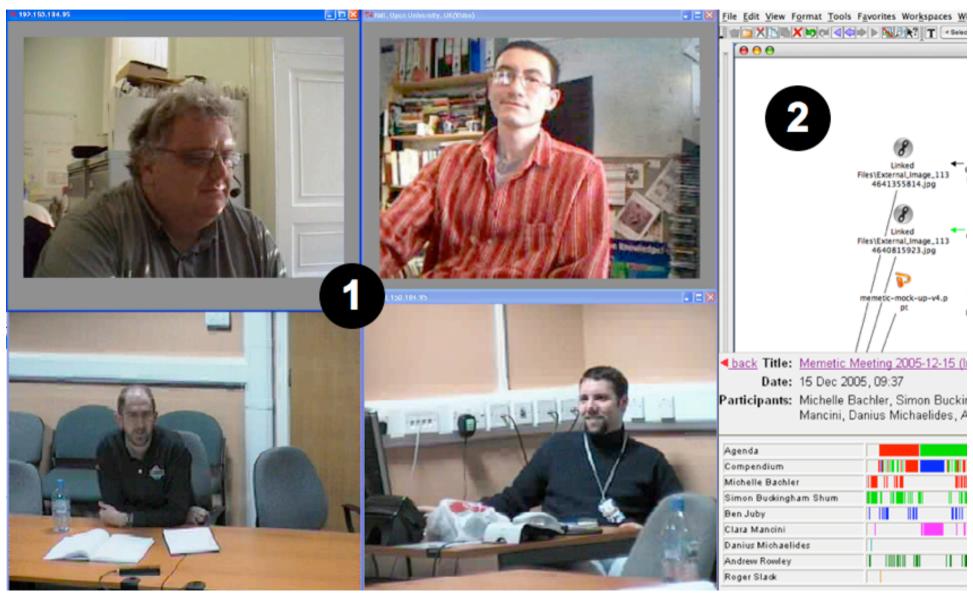


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Memetic Meeting Replay

The CoAKTinG project's results are now mainstreamed in the Access Grid by the JISC Memetic VRE project

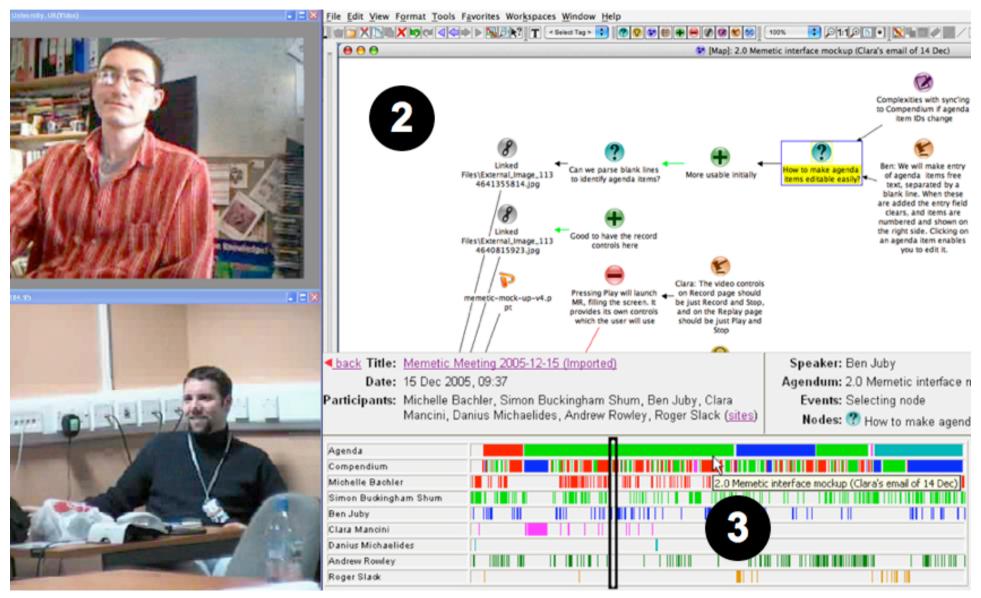




Memetic Meeting Replay

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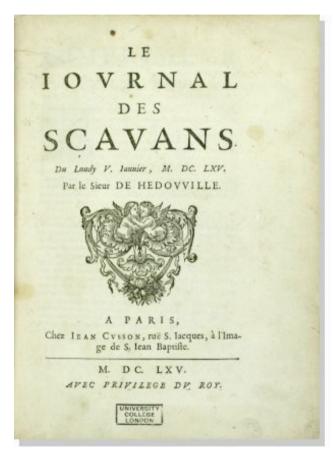
In Gutenberg's shadow

(or standing on his shoulders)

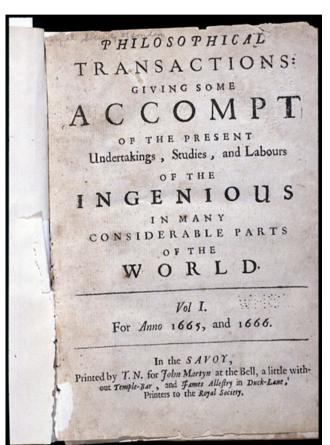
[Information Technology] + [Social Networks]

= Knowledge Medium

Newspapers + Invisible Colleges = Scholarly Journals



Le Journal des Sçavans January 1665



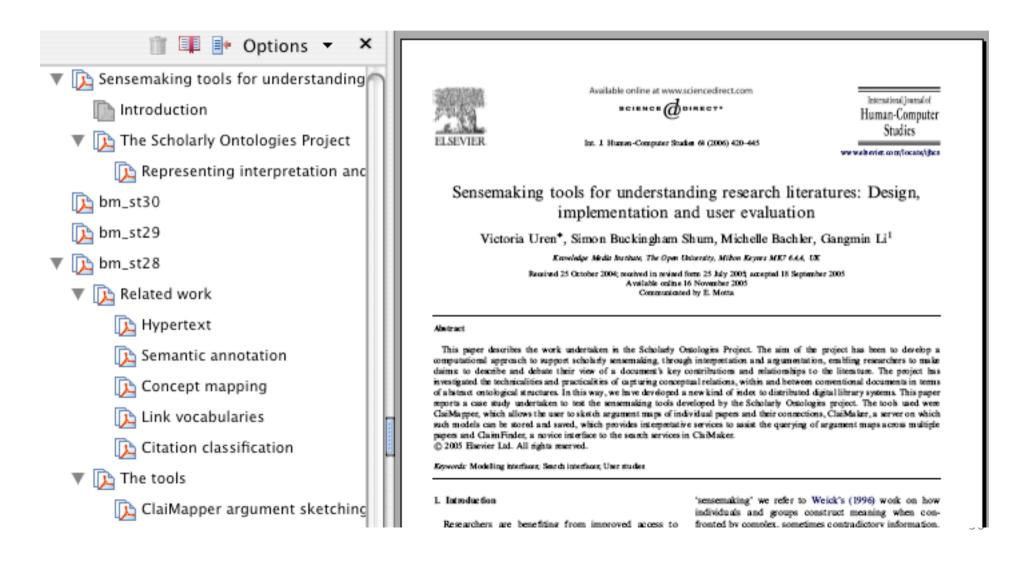
Philosophical Transactions of the Royal Society of London March 1665





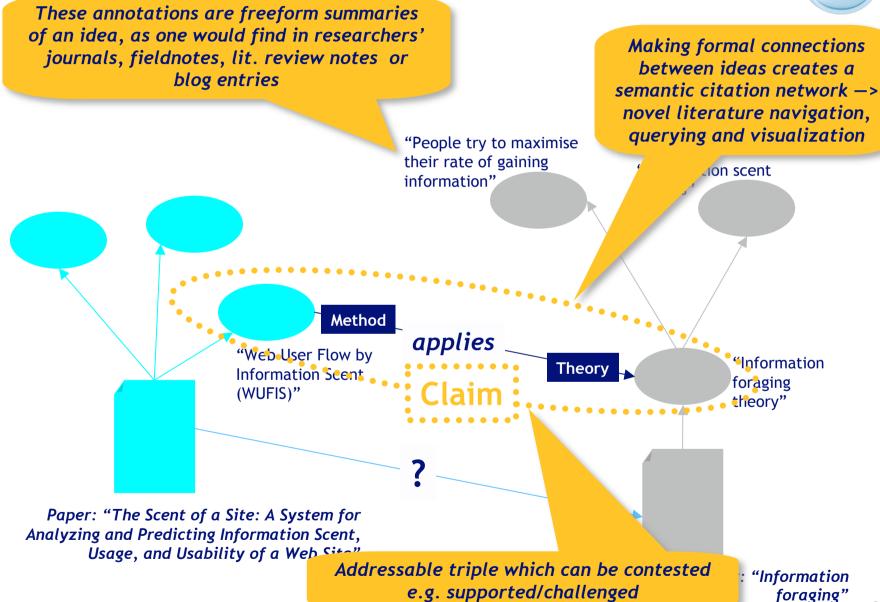
Jumping forward 343 years...

2008... Ideas and arguments (=knowledge claims) are now digital... ...digital paper!



Beyond document citations...

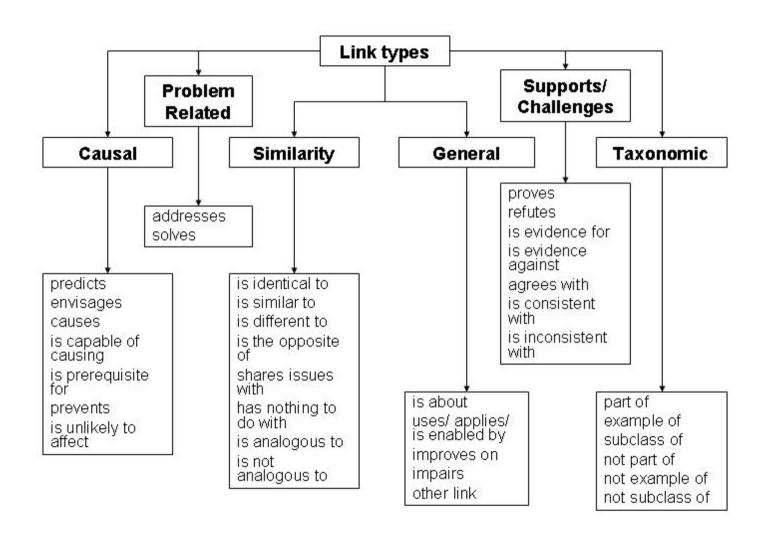




Combining formal relations with the expressive freedom of 'folksonomies'

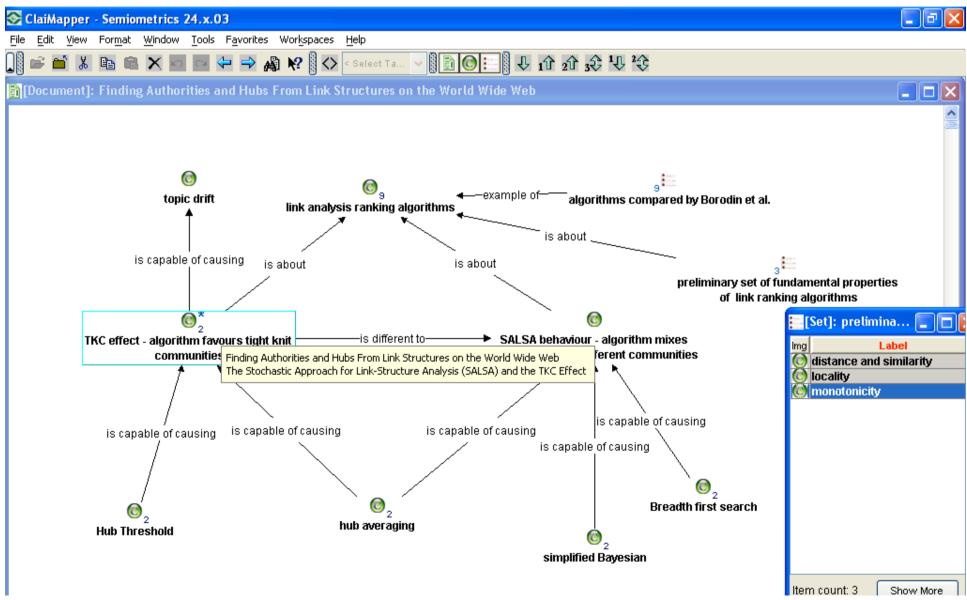
Relational classes and dialects (KMi Scholarly Ontologies project)





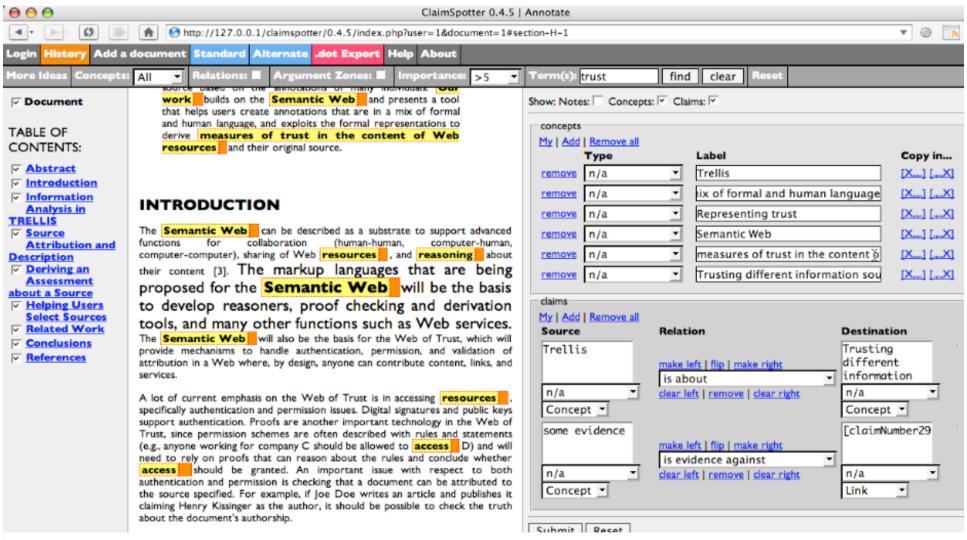
If we model concepts in a literature as concept maps... (KMi's ClaiMapper, built on Compendium)





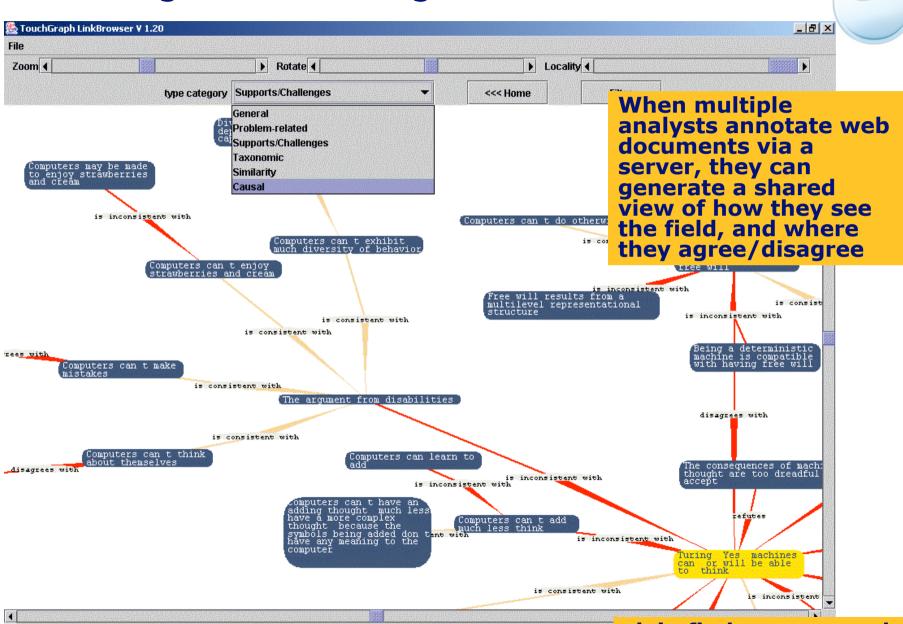
"Semantic del.icio.us": KMi's ClaimSpotter assigning and linking freeform tags





Sereno, B., Buckingham Shum, S. and Motta, E. (2007). **Formalization, User Strategy and Interaction Design: Users' Behaviour with Discourse Tagging Semantics**. Workshop on Social and Collaborative Construction of Structured Knowledge, 16th Int. World Wide Web Conference (WWW 2007), Banff, 8-12 May 2007. http://www2007.org/workshops/paper_30.pdf

Visualising claims and arguments



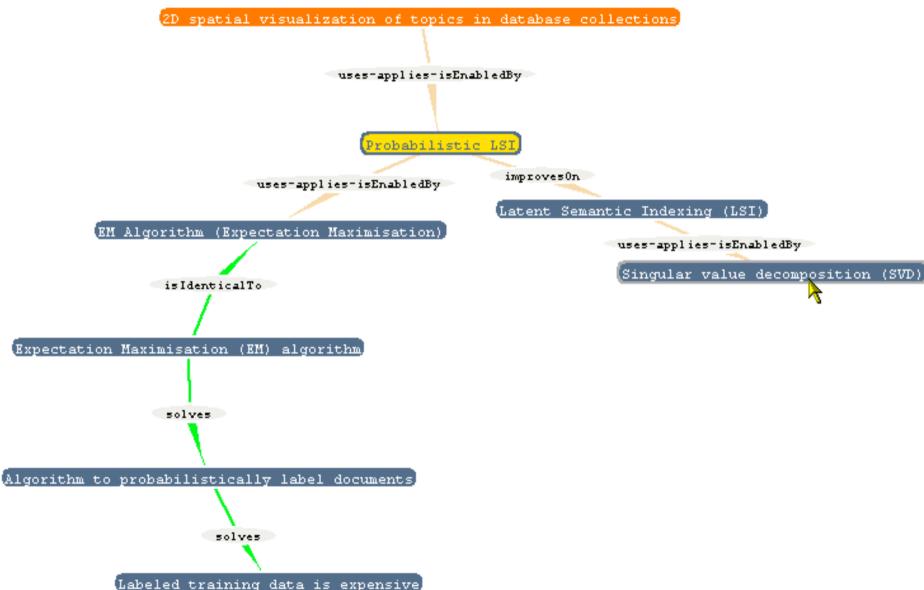
"Semantic Google Scholar" KMi's ClaimFinder



	find	discover	advanced	claiMaker		
machine learning Search						
Perspe	ctive in contrast	agree				
Neura	al network text catego	rizer	pth 10 Lineage			
mach	ine learning	De	pth 10 Descendants			
	<u>About - ClaiMaker - Problems - Help</u>					

Lineage tree (the roots of a concept)







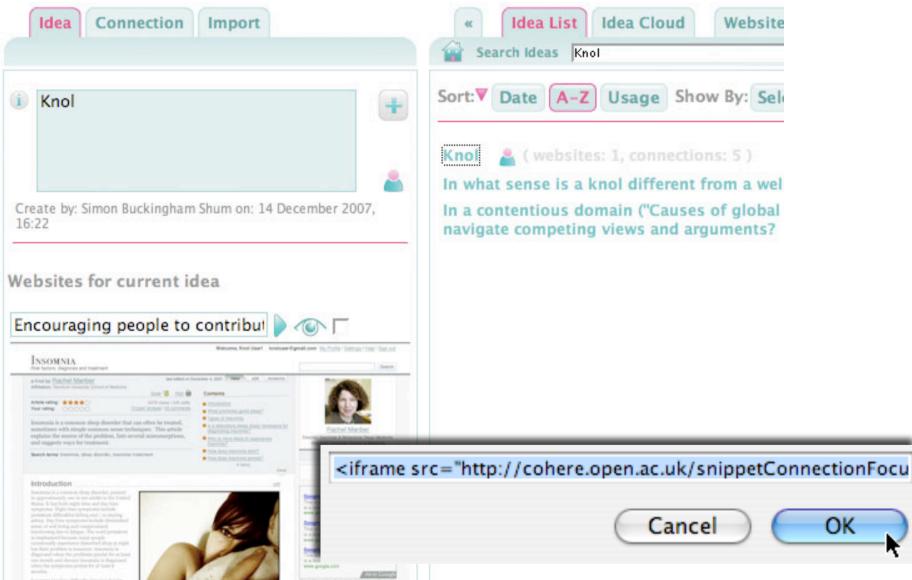
Adding Web 2.0 functionality to an open platform for mapping concepts and arguments

Cohere: http://cohereweb.net

<demo>

Cohere: creating a new Idea for Google's "Knol", linked to a website





Cohere: embedding an Idea in a blog





posted by sbs in December 14th, 2007 | Edit in contested-knowledge, sensemaking

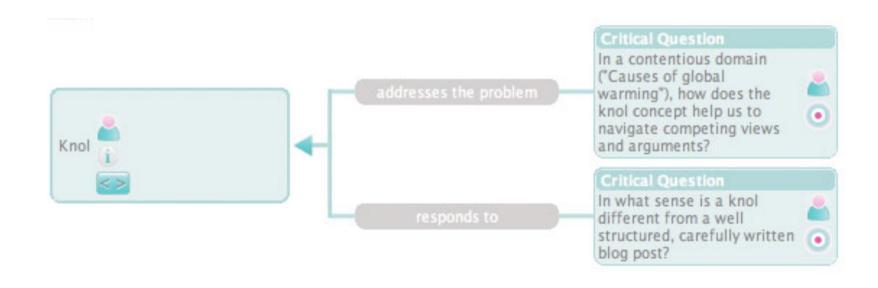
In yesterday's <u>Google blog post</u>, VP Engineering Udi Manber proposes the knol, which we have duly registered in Cohere as an Idea:



"A knol on a particular topic is meant to be the first thing someone who searches for this topic for the first time will want to read. The goal is for knols to cover all topics, from scientific concepts, to medical information, from goographical and historical, to entertainment, from product information, to how to-fiv-it

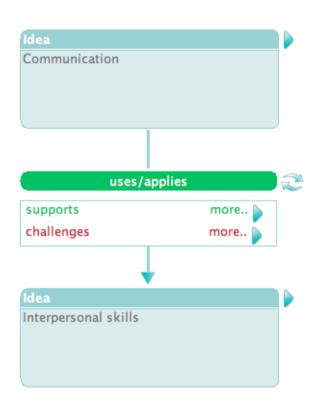
Cohere: raising issues about Google's "Knol" Idea

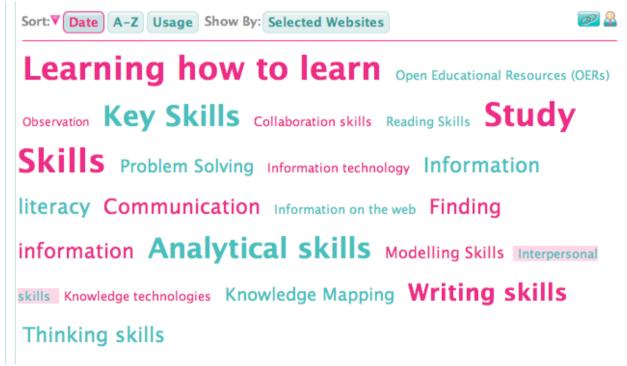




Cohere: from tag clouds to idea webs

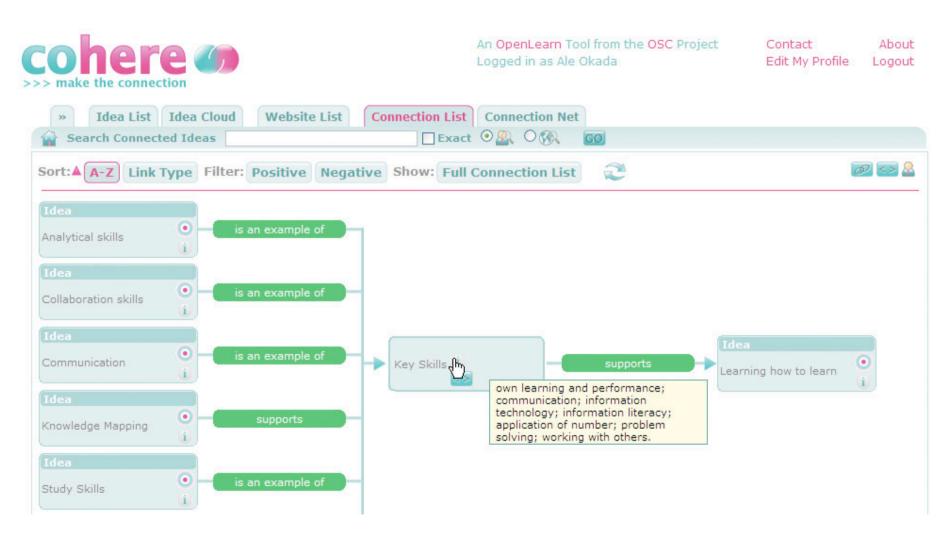




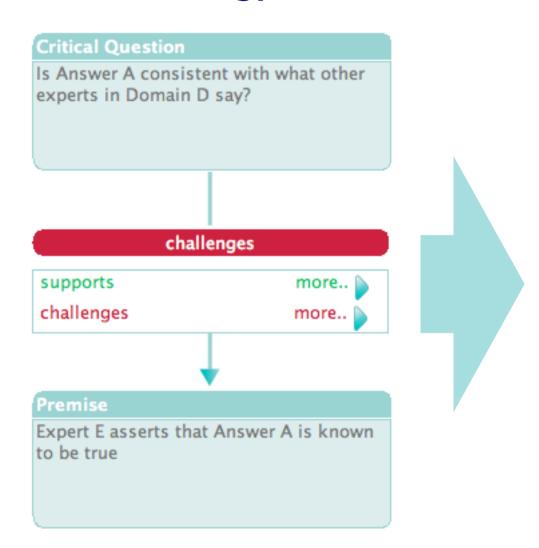


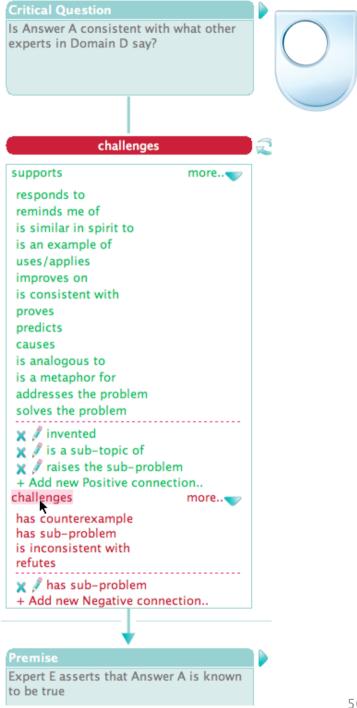
Cohere: all incoming and outgoing links from a focal Idea





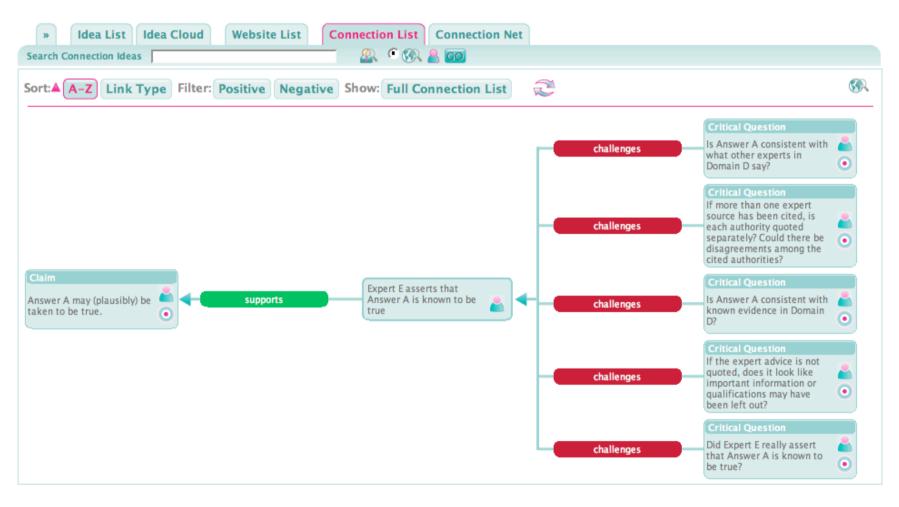
Cohere: extensible connection language doesn't lock users into one ontology





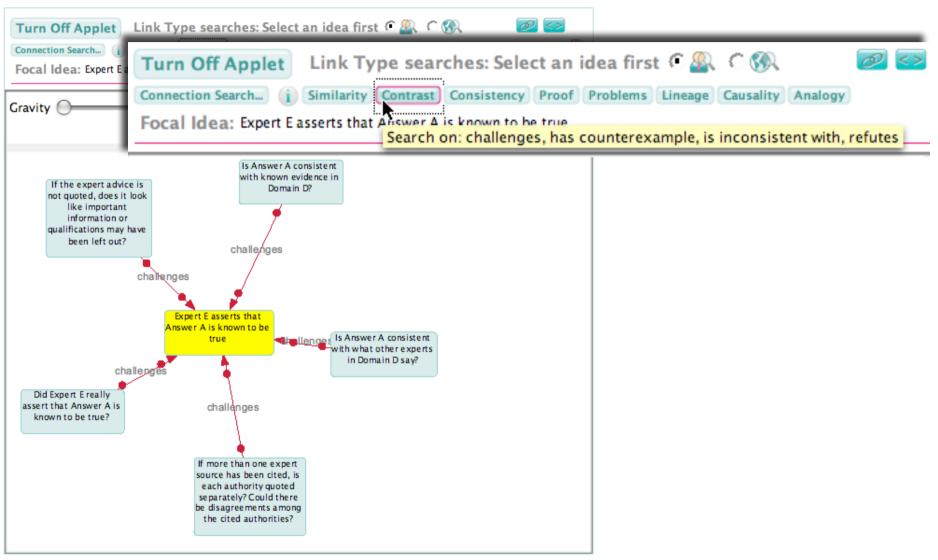
Cohere: Argument from Expert Opinion with Critical Questions





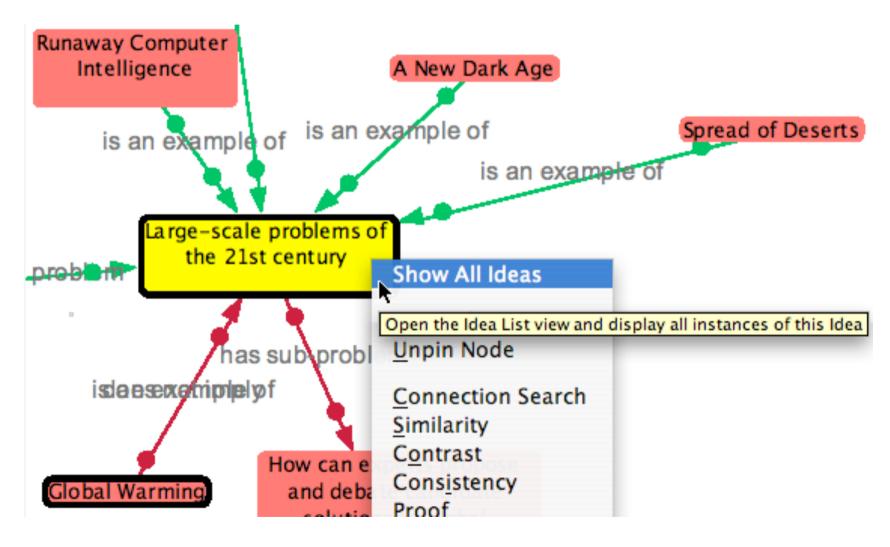
Cohere: semantically filtering a focal Idea by "contrasting" connections





Cohere: a mashup visualization merging different connections around a common Idea





Cohere: homepage integrates People, Ideas and Connections



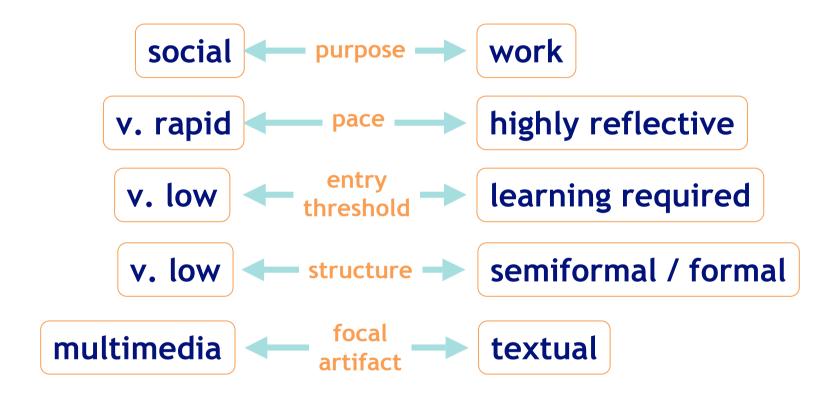
cohere () >>> make the connection	Welcome Screencast	About Contact Logged in as Simon Buckingham Shum View My Workspace	An Oper Edit My Profile
Firefox Optimised (2.0.0.8+)	Sear	rch for this phrase in connected Ideas	
People	deas	Connections	
The state of the s	l: (Recent Popular Connected y: Recent Popular Connected		t Connections

Social Software vs Argumentation?



Social Software

Argumentation Tools



Acknowledgements



Compendium Project:

Al Selvin (Verizon/Open U.) Maarten Sierhuis (NASA) Jeff Conklin (CogNexus Inst.) Michelle Bachler (Open U.) **Scholarly Ontologies Project:**

Victoria Uren
Gangmin Li
Clara Mancini
Neil Benn
Bertrand Sereno
John Domingue
Enrico Motta

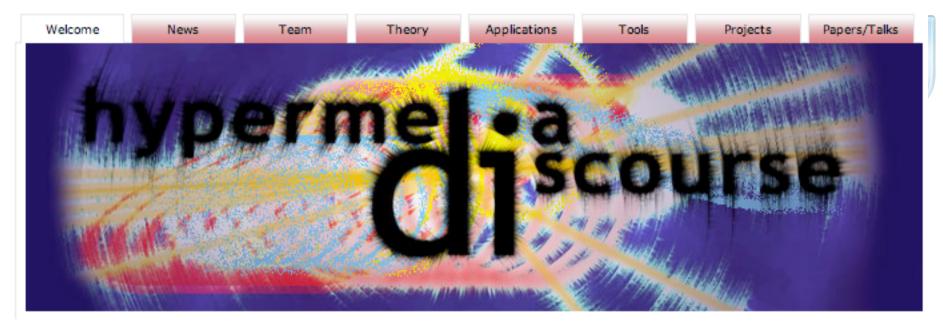
Funding gratefully acknowledged:











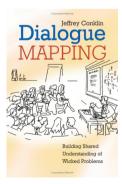
Hypermedia Discourse project:

community / theory / software / screencasts / case studies / user studies

www.kmi.open.ac.uk/projects/hyperdiscourse



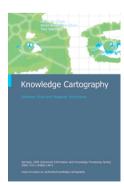
Compendium Institute www.CompendiumInstitute.org



Dialogue Mapping www.cognexus.org



Visualizing Argumentation www.VisualizingArgumentation.info



Knowledge Cartography