# Ontology Summit 2011: Making the Case for Ontology

Track 3: Value Metrics, Value Models & the Value Proposition

#### Value Metrics: Value Measuring Methodologies

- Which ones?
- How are these Measurements Made?
- What do these Measurements Mean?

#### Value Models: Formal ROI & Beyond

- How can we Ensure our Business Values are Accurately Modeled?
- Do our Quantitative Metrics Make the Tangible Clear?
- ◆ How do we Model the Qualitative Intangibles?

#### The Value Proposition: What's the Benefit?

- What does the Client Want/Need?
- Does our Model Fit the Want/Need?
- ◆ Do our Metrics Focus on the Value Proposition?

#### **Expectations of Values**

- What Are the Expectations of Value Metrics & Value Models?
- ♦ How Can we Manage Expectations of Value Metrics & Value Models to Increase the Success of the Value Propositions?
- Community Input Conducted by Wiki Contributions & Discussions

http://ontolog.cim3.net/cgi-bin/wiki.pl?OntologySummit2011\_ValueMetrics\_CommunityInput

- ◆ Example: An Ontology Development is Only Viable if it Increases Productivity by 15%
- Suggestions Welcome

#### **Track 3 Objectives**

- ◆ We are not asking for Absolute Answers for Anything
- We want to Ask Right Questions to Develop Sound Value Propositions
- We want to build a Draft Outline of What Value Metrics, Value Models & Value Propositions we should Consider.
- ◆ Some Overlap of Metrics is Inevitable across the Lifecycle of Use Cases
- ♦ We will Collect Community Input for these Objectives in the Wiki

#### Business Value Alignment to Support Ontology Development: Mr. Kurt Conrad, Sagebrush Group

- What are some Key Risks of Business Value Alignment for Ontology Development?
- ♦ What is Business Value Alignment?
- ♦ How is Ontology Involved in Business Value Alignment Solutions?
- ♦ How do Solutions Affect the Value Proposition?

#### Ontology Integration: Mr. Rex Brooks & Mr. Christian Fillies

- ◆ To What Extent Can the Use of Ontology or Related Technologies be Integrated into the Client's IT Systems?
- What are the Risks Associated with the Use of Ontology?
- ♦ How much does the Cost of Ontology Integration Affect the Value Proposition?

# Ontology Performance: Ms. Mary Balboni, Raytheon

- How Much/Well does the Ontology or Related Semantic Technologies Improve or Impede Performance?
- How much does the Cost of Ontology Performance Affect the Value Proposition?
- ◆ How Well Can we Measure this?
- **◆** GOAL

Analyze Ontology Technology to better understand the performance impact on systems in multiple domains from the viewpoints of the Developer and End User

#### Ontology and Business Value: Dr. John Yanosy, Rockwell Collins

- How can we Measure the Success of Ontology Deployment within the Enterprise?
- What are the Business Areas Affected by Enterprise Ontology?
- ♦ What are the Value Models for Business Areas within the Enterprise?

## Ontology Use -- Maintenance Dr. Todd Schneider, Raytheon

- ◆ To what Extent does the Use of Ontologies and Semantic Technologies Improve or Worsen the Maintenance of Services, Systems or Products that employ them?
- ◆ For Services, Systems or Products using Ontologies How much does the Cost of Maintenance affect the Value Proposition?
- What Costs are Increased or Reduced in Corrective, Adaptive, Perfective, or Preventive Maintenance with the use of Ontologies?

## Follow-Up Steps Dr. Todd Schneider, Raytheon

- ◆ Q & A
- ◆ Wiki

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Suggestions